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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Florence P. Haseltine                      Art Unit : 3625  
Serial No. : 09/727,593                                      Examiner : Robert E. Rhode, Jr.  
Filed : December 4, 2000  
Title : PROVIDING ELECTRONIC ACCESS TO CONSUMER-CUSTOMIZED  
NONVERBAL INFORMATION REGARDING PRODUCTS AND SERVICES

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF NOVEMBER 14, 2005

Please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of the claims that begins on page 2 of this paper.

**Remarks/Arguments** begin on page 16 of this paper.